



3075 Line 8, RR 2, Bradford, ON L3Z 2A5 T: 1-800-268-1268 www.WINTERGREEN.ca F: 1-800-567-8054

February 28, 2012

Urgent - Safety Recall

- DS301 Black Feels Real Baby Doll**
- DS302 Asian Feels Real Baby Doll**
- DS303 White Feels Real Baby Doll**
- DS304 First Nations Feels Real Baby Doll**



Dear Customer,

WINTERGREEN Learning Materials, in cooperation with the Consumer Product Safety Commission (CPSC) AND in collaboration with Health Canada, is voluntarily recalling specific quantities of the above-mentioned Feels Real Baby Dolls. Dolls sold from 5/12/11 through 1/18/12 may have a production error that could result in the breakage of the dolls' fingers or toes. In turn, this breakage could present a small-part choking hazard. (Dolls can also be identified by their production number: 550200. This number can be found on a sewn-in label attached to each doll's diaper.) Although there have been no injuries reported, we are erring on the side of caution to recall this production run.

Our records indicate that you have purchased one or more dolls that could fall within the scope of this recall, please remove any dolls from use and destroy them immediately. Then complete the enclosed form and return it to us as soon as possible. After we receive your signed form, we will send you any replacement dolls absolutely free of charge.

WINTERGREEN Learning Materials is committed to the development of innovative educational materials, with safety as our most important concern. Thank you for your cooperation and continued partnership in the education and safety of our young people. If you should have any questions about these items or any of our other products, please contact our Customer Service Department at 1-800-268-1268.

This recall will be monitored for compliance by Health Canada.



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Product Replacement Request

_____ DS301 Black Feels Real Baby Doll

_____ DS302 Asian Feels Real Baby Doll

_____ DS303 White Feels Real Baby Doll

_____ DS304 First Nations Feels Real Baby Doll

(In the space provided in front of each item, indicate the qty. of replacement dolls you are requesting)

To receive your replacement doll(s), please read and complete this form. Return it to us to request your new replacement doll(s).

1. I have received & read the letter advising me of the safety concern with the doll(s) that I purchased from WINTERGREEN.

2. I have destroyed the doll(s) permanently so the doll(s) cannot be used now or in the future.

(print name here)

(sign here)

(date)

3. Please send my replacement doll(s) to the following address:

(please print clearly):

To: Attention: _____

Organization: _____

Address: _____

City: _____ Prov: _____ Postal Code: _____